

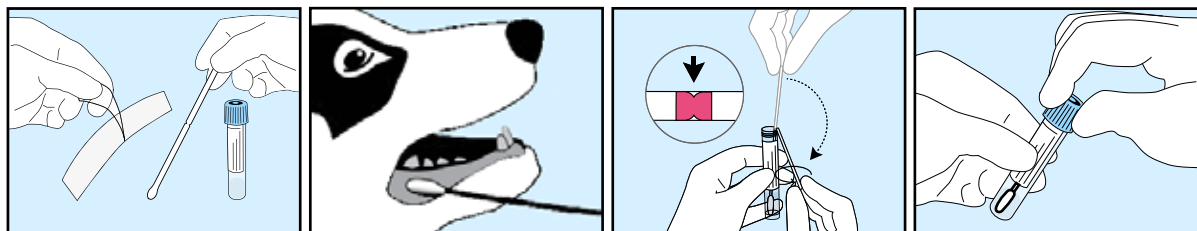
Dear Madam, Sir

Thank you for choosing Zoolyx - VHL Genetics. Here we explain how to take and send samples for genetic testing and pedigree verification purposes.

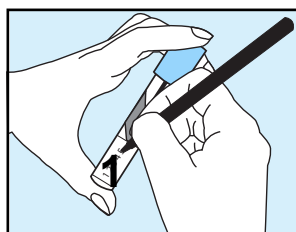
Step 1. Sampling

A vet of your choice samples the animal after having identified it using the swab included in the kit.

Only 1 sample per animal. No other devices than included will be accepted.



1. For best results it is advisable to **keep the animal from eating and drinking during 30 minutes before sampling.**
2. Handle **one animal at a time.** Unpack the swab and tube.
3. Collect saliva **for 30 seconds** by moving the swab and mopping saliva where it naturally pools (in the cheek pouch and under the tongue). Don't let the animal chew on the swab.
4. Uncap the tube without spilling liquid and place the swab in the tube not touching the tip. Bend the **shaft to break it off** at the colored breakpoint. If needed gently rotate to complete the breakage.
5. Discard the broken handle. **Recap the tube firmly**, do not shake.
6. Fix a **microchip barcode label** on the form and write the **serial number (or chip number) on the tube.** If more than one nest is sampled take care to mark the tubes also with a nest id.



Step 2. Shipment

One of the possibilities is checked on the form. If no retour kit is included, you are kindly requested to send the samples by own means to Zoolyx, Zonnestraat 3, 9300 Aalst, Belgium.

A. The samples are sent back by means of an included retour kit.



- Put all samples (not the form) in the plastic bag and close it;
- Put the form and the plastic bag in the retour envelope;
- Fix the retour label on the envelope. **NO STAMP REQUIRED;**
- Take note of the shipment number. You can use it to track the package via track.bpost.be;
- Submit the package in a postal office or mail box. For international submissions (outside Belgium) follow the additional instructions.

B. The samples will be collected at your vet's office by Zoolyx on call



- Put all samples together with the form in the plastic bag and close it;
- Your vet takes the samples to his office;
- Your vet arranges sample pickup via www.zoolyx.be or 053/72.90.20.

Questions? Don't hesitate to contact us.